

# Privacy Statement

TSC GmbH

## Data protection and privacy

We at TSC GmbH attach great importance to protecting the data of our registered users. We strictly adhere to statutory provisions when we collect, process or use your personal data.

The following statements inform you about which personal data we collect, how we process it and how we use it.

### 1. Subject of this privacy statement

As the operator of the [www.tsc-rohre.de](http://www.tsc-rohre.de) website with all current and future subdomains, TSC GmbH (also referred to below as 'we') is for the purposes of Germany's Federal Data Protection Act (BDSG) the controller of any personal data from users of this website that are collected, processed and used. We take the protection of your privacy and personal data very seriously. We collect, process and use your personal data in accordance with this privacy statement and the applicable German data protection laws, in particular the BDSG and Germany's Telemedia Act (TMG).

The purpose of this privacy statement is to inform you about which of your personal data we will collect, process and use.

Unless otherwise stated, this privacy statement only provides for how TSC GmbH handles your personal data. In the event that you make use of third-party services, the data protection conditions of that third party shall apply exclusively.

### 2. Controller

The controller for the purposes of the BDSG is

**TSC GmbH**  
**Alte Waldstraße 9**  
**57482 Wenden**  
**Germany**

### 3. Consent through use

The use of your data is governed by relevant legal provisions, in particular the BDSG and TMG. We shall ask you for your explicit consent in each particular case if we wish to use data for a purpose that requires your consent under the legal provisions. Your consent, once given, can be withdrawn at any time with effect for the future and/or any future use of your data can be objected to. Simply registering, using the services or taking note of this statement does not replace your explicit declaration of consent.

### 4. Data collection

In principle, our website can be used without the entry of personal data. You are free to decide on whether you wish to register as a user on the website of TSC GmbH and provide us with personal data.

If you decide to subscribe to a catalogue or newsletter or to place an order, then it will be necessary to provide certain items of personal data. In keeping with the principles of data minimisation and data avoidance, we only collect the data intended for the use of the respective part of our website or provided by you for contacting you at your request.

In this context, we collect your name, address, email address and any other personal data we are requesting.

In addition, certain technical data such as your IP address, the type of browser used and access times are automatically transmitted to us by your computer and stored by us on our server.

The IP address is your computer's globally valid unique identifier on the Internet. It is functionally equivalent to a phone number in a phone network. As a rule, you do not have a constantly fixed IP address, as your provider only assigns it to you temporarily for the current dial-in. Nevertheless, clear allocation of user data is basically – and not only in the case of static IP addresses – possible using dial-in data stored by the access provider.

Apart from tracking unauthorised access to our website, we only evaluate the IP address on an anonymised basis so as to be able to keep statistics on how many times access takes place per day.

Similar to most other companies, we use cookies so that we can recognise you on your next visit to our website. These are small text files that make it possible to recognise the user.

Our website can also be used without cookies, however. To do this, simply disable the acceptance of cookies in your web browser. You can find out how this works in your browser's help feature.

## **5. Use of your data**

TSC GmbH uses your personal data for the purposes set out below. However, not all data provided to us are actually used for all purposes.

We use address and personal data (customer data) provided by you and stored by us in the course of a catalogue/online order or newsletter subscription on our website to send you the order or newsletter. We also use your data to make contact with you (for example, to inform you about our latest offers by email). If this is something you no longer require in the future, then you can inform us accordingly at any time.

We also disclose your personal data to third parties for the purposes of performance of the contract or more specifically to enable third parties to provide technical, logistical or other services on our behalf for the purposes of the contract.

## **6. Disclosure of data**

Your personal data will not be sold to any third party for any purpose.

Moreover, we will only disclose your personal data to third parties to the extent set out below.

In the context of the contractual relationship, we will disclose your personal data only to other companies and individuals that we have commissioned to perform individual tasks and services for us. We commission companies with the handling of orders (in particular, transport companies), for example.

The personal data disclosed to such companies, which are similarly bound by the provisions of the BDSG, shall be limited to that necessary for the performance of their activities.

Furthermore, we will only disclose your personal data to third parties to the extent that we are obliged to do so by law or a court order.

## **7. Erasure of data**

Your data shall be erased as soon as we no longer need it for one of the purposes mentioned. Data we must retain for fiscal reasons shall be blocked and are then no longer available for further use.

## **8. Data security**

TSC GmbH takes protective measures to safeguard your personal data against unauthorised access, loss, misuse or destruction.

## **9. Information about my stored data**

In addition to your right to object to the use or transmission of your data for advertising purposes under the BDSG, you have the right to access information about any personal data we have stored relating to you free of charge and without undue delay.

This information can also be provided electronically on request. Please contact:

**TSC GmbH**  
**Alte Waldstraße 9**  
**57482 Wenden**  
**Germany**

You also have the right of rectification, blocking or erasure of your stored data under certain conditions. Data for invoicing and accounting purposes are exempt from blocking or erasure.

## **Additional information**

### **Privacy statement for the use of Facebook plugins**

Facebook (1601 South California Avenue, Palo Alto, CA 94304, USA) social network plugins are used on our website. The Facebook plugins on our website can be recognised by the Facebook logo or 'Like' button. A summary of Facebook plugins can be found here: <http://developers.facebook.com/docs/plugins/>.

A direct connection between your browser and Facebook's server is established via the plugin when you visit our website. This informs Facebook that you/your IP address have/has visited our page. If you click on Facebook's 'Like' button while you are logged in to your Facebook account, you can link content on our website to your Facebook profile, which enables Facebook to assign the visit to our website to your user account.

In our capacity as provider of this website, we would like to point out that we are not made aware of what the data transmitted comprise or what Facebook uses it for. Please consult Facebook's Data Policy at <https://www.facebook.com/policy.php> for more information.

If you do not want Facebook to assign your visit to our website to your Facebook account, please log out of your Facebook account.

### **Protection of minors**

Children and adolescents under the age of 18 should not submit any personal data to us without the consent of their parents or guardians. We do not specifically request or collect personal data from children or adolescents and do not disclose it to third parties.

### **Links to other websites**

Our website contains links to other websites. These links are usually marked as such. We have no influence over the extent to which the applicable data protection regulations are observed on the linked websites. Accordingly, we recommend that you also consult the respective privacy statement on the other websites.

### **Rights of the data subject**

You have a right of access to information about your stored data, as well as to the rectification, blocking or erasure of such data. Your consent, once given, may be freely withdrawn at any time with effect for the future.

### **Use of Google Analytics and cookies**

This website makes use of Google Analytics, a web analytics service of Google Inc. ('Google'). Google Analytics uses cookies, which are text files stored on your computer that make it possible to analyse your use of the website. Information generated by the cookie about your use of this website (including your IP address) will be transmitted to and stored on a server of Google in the United States. Google will use this information to analyse your use of the website, to compile website activity reports for the website operator, and to provide other services related to the use of the website and the Internet. Google may also transfer this information to

third parties where required to do so by law or where such third parties process these data on Google's behalf. On no account will Google associate your IP address with any other data stored by Google. You can prevent cookies from being installed by setting your browser accordingly; however, we would like to point out that by doing so you may not be able to use all the features on this website. By using this website, you consent to the processing of data that has been collected about you by Google in the manner and for the purpose set out above.

## **Use of YouTube**

We use YouTube LLC's (901 Cherry Ave., San Bruno, CA 94066, USA; 'YouTube') YouTube video embedding feature on our website.

YouTube is a company associated with Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; 'Google').

The feature displays videos stored on YouTube in an iFrame on our website. The extended data protection mode is enabled. As a result, YouTube does not store any information about visitors to our website. Only when you watch a video will information about it be transmitted to YouTube and stored there.

More information on the collection and use of data by YouTube and Google, your rights in this regard and on options for protecting your privacy is available in YouTube's privacy statement at <https://www.youtube.com/t/privacy>.

## **Amendments to this privacy statement**

The date below indicates the status of this privacy statement. We reserve the right to amend this privacy statement at any time with effect for the future. A current version can always be accessed directly via the website. Please browse the website regularly and consult the applicable privacy statement.

## **Contact**

Please contact us at [info\(at\)tsc-rohre.com](mailto:info@tsc-rohre.com) if you would like more information about our handling of personal data.